



CTAA Code of Ethics

Each Member or School that joins the CTAA agrees to the following CTAA Code of Ethics:

- To be committed to demonstrating the highest quality service by those clients or students that seek their professional advice
- Be professional & empathic whilst upholding the professional status of yourself and your Complementary Therapies
- Do not discriminate any client or student in any way
- Have adequate insurance cover against any potential legal proceedings resulting from any situation with a client or student
- Commit to continuous learning whilst practising as a Therapist or School to ensure your clients or students are offered the very best and up to date therapies within the Member or School's chosen field of therapy
- Maintain discretion & confidentiality to all clients and students at all times
- Do not diagnose or prescribe anything outside of your legal training for which you are qualified in
- Maintain confidential records of clients
- Advise the CTAA as soon as you stop practising or teaching within your chosen Complementary Therapy Field

- As a Member, agree to pay a yearly membership fee as set out on the CTAA website to maintain the membership, otherwise any member without a valid yearly membership will be taken off the Online Directory and their certificate, logo and membership becomes void from the date the payment will not renew.
- CTAA has a refund policy that you may cancel without charge within 7 days of joining your membership and receive a full refund. Any requests for cancellation after this will not be authorised.